**Case Hour Policy**

We appreciate your trust in us to care for your child, and their progress is our utmost priority.

Our commitment is to establish specific goals and interventions that will enable your child to thrive. We are dedicated to providing training not only for your family but also for all our providers to ensure the proper and effective implementation of these goals.

Our services encompass a combination of direct care, supervision, and parent training. This approach, coupled with your consistent involvement, enables us to tailor our support to your child's unique needs.

To maintain the necessary consistency and achieve your goals, we ask for a minimum of 10 hours of direct care from our behavior technician each week. If a session needs to be canceled, we encourage rescheduling to ensure continuity. Additionally, we strive to conduct weekly parent training sessions to foster a collaborative atmosphere and sustainable interventions.